



*"Self-determined, healthy, robust and Culturally strong
Aboriginal Communities across the Mallee Region"*

Position Details

Title:	Caseworker Children's Care		
Department:	Family and Community Services	Team:	Children's Cultural Care
Supervisor:	Coordinator Out of Home Care	Location:	Mildura
Level:	Schedule B Level 3	Date Approved:	21 February 2022
Award:	Social, Community, Home Care and Disability Services Industry Award 2010		

Position Summary

The objectives of the Children's Cultural Care team are to enhance and build on the available informal and formal family and community supports for Aboriginal children living in Kinship Care and Home-Based Care. To assist extended family networks to provide the best care arrangements for children unable to live with their own parents, with the minimum level of professional supervision and intervention from the formal service system. To assist with the establishment, monitoring and support of the Kinship Care and Home-Based Care placements arranged for the most vulnerable Aboriginal children due to child protection involvement, thus ensuring that each child's ongoing safety, stability and developmental needs are met.

The Caseworker Children's Care is responsible for providing information, support, and advice, including coordination of Kinship Career groups, Kinship Family Service provision, long term support to Kinship and Out of Home Care arrangements, inclusive of Career supervision, Kinship and Out of Home Care support services for statutory placements arranged by Child Protection, inclusive of placement establishment support and case contracting.

Key Performance Indicators (KPI's)

Case Management	<ul style="list-style-type: none"> Actively engage families and their children who are living in Kinship Care and Home-Based Care arrangements, facilitating and leading family decision making, facilitating care teams and the coordination of collaborative practice, participate in and chair case reviews as required. Undertake ongoing holistic family and child centered assessments, identifying strengths and risks in line with the Best Interests Case Practice Model Framework, including Looking After Children, and contributing Career Assessments. Develop and implement identified goals and care plans for both statutory and voluntary clients, which specify the delivery of services to families and ensure Coordinator is advised of potentially critical situations involving families. Fulfil program requirements regarding case records, statistics and other data gathering requirements, including the use and maintenance of records on CRIS and CRISSP.
Direct Service Delivery	<ul style="list-style-type: none"> Show respect to the family and communicate honestly, especially about child wellbeing and safety concerns and consequences. Make appointment times and arrangements that suit the client family wherever possible. Ensure client feedback is sought and responded to according to MDAS Policies and Procedures. Sight children on a regular basis and seek their views about their care and safety. Ensure all service provision is inclusive of birth parents and extended family based on child/young person's best interest, case plan and court orders. Other duties as requested.



Relationship Management

- Develop inter-agency relationships and partnerships.
- Ensure familiarity with relevant therapeutic and intervention types relevant to vulnerable children and young people.
- Participate in providing information and advice to carers and professionals through brief sessions.
- Participate in formal and informal supervision and annual performance appraisal.

Planning and Reporting

- Initiate quality activities within your department to demonstrate a genuine commitment to continuous improvement across MDAS.
- Maintain and provide timely statistical data and reports required by DFFS to the Coordinator.
- Actively participate in quality activity reports within your division ensuring that a quality culture of Do, Check and Act is evident in your work conduct.

Corporate Responsibilities

- Support values that respect historical and contemporary Aboriginal cultures so that Aboriginal people are recognised as having a special connection with the State.
- Promote compliance with relevant legislation and MDAS Policies.
- Assist with and support any internal or external audit processes.

Key Selection Criteria

Case Management

Experience in the case management of complex children, youth and families and knowledge of the Kinship Care, Kinship Reunification, Residential Care, Out of Home Care system, and Child Protection statutory requirements. Demonstrated ability to advocate for client needs, influencing decisions in the client's best interests.

Communication and Interpersonal Skills

Communicate, consult, liaise, and negotiate with a broad range of people, both Aboriginal and Non-Aboriginal at all levels to achieve broad project objectives and goals.

Organising and Planning

Uses knowledge and experience to develop and implement systems to plan and monitor own performance.

Problem Solving

Solves problems based on operational knowledge and experience, scanning for useful information, looking for underlying causes and suggesting alternative actions for clients and staff.

Respect Cultural Diversity

Take action to provide services that are inclusive of Aboriginal people and engage in learning about other cultures to better establish relationships and improve services.

Qualification/s:

Minimum relevant Certificate IV of Community Services.

Other Screening Requirements:

A current Drivers License that allows you to drive in Australia.
A current Employee Working with Children Check card.
A current National Police Check.
COVID-19 Vaccination Certificate & Booster information or a valid medical exemption.

Approval

Classified by: R Lovski

Signature: _____

Manager: _____

Employee: _____

Signature: _____

Signature: _____

Dated: ___/___/___

Dated: ___/___/___