



Position Details

Title:	Therapeutic Residential Care Worker (Casual)		
Department:	Family and Community Services	Team:	Therapeutic Residential Care
Supervisor:	Coordinator Therapeutic Residential Care	Location:	Mildura
Level:	Schedule B Level 2	Date Approved:	22 November 2021
Award:	Social, Community, Home Care and Disability Services Industry Award 2010		

Position Summary

The role of the Residential Care Worker (Casual) is to support the healing and recovery of Aboriginal young people residing in the Residential Care Facility. The Residential Care Workers are required to implement a variety of therapeutic and cultural groups/interventions to support young people to build positive relationships. The Residential Care Workers are required to promote and maintain a safe and supportive environment, in line with the MDAS Therapeutic Residential Care Framework, that provides the young person with structure and encourages them to learn and practice new skills and behaviours. Participation in shift work and all aspects of the programs timetable is a key responsibility.

Key Performance Indicators (KPI's)

Direct Service Delivery	<ul style="list-style-type: none">• Remain up to date and deliver services to children in residential care in accordance with the organisations Out of Home Care / Residential Care (OOHC/RC) Policy and Procedure Manual and Individual child/youth Individual plans.• Support, supervise and encourage children to undertake daily chores / tasks as per child / young person's individual plan and timetable, transport children and families to and from school and access visits, sport and recreational activities and other appointments as required.• Ensure the boundaries and limits within the house are followed as per Care Team agreement and OOCH/RC polices and procedure manual.• Work with other internal and external professionals including: health professionals and therapists and organise required appointments to address behavioural, social and emotional issues.• Assist the clients to complete domestic duties for house including:<ul style="list-style-type: none">o Assist child/children with general hygiene and cleanliness.o Weekly stocking of food, medical and bulk shopping supplies.o Budgeting of money for house food, activities and petty cash.o Be creative and assist with program activities and planning.
Compliance and Reporting	<ul style="list-style-type: none">• Attend staff meetings and care team meeting when requested.• Report to DHS any concerns or issues relating to the children in care as per procedures.• Actively encourage feedback from the young people at MDAS in regard to program delivery.• Complete clear, timely and professional case notes.• Keep all records and documentation as required up to date.• Review case notes at shift changeover to ensure you are well informed of recent events in the house and follow work plans.



Training and Development	<ul style="list-style-type: none"> Ensure all OH&S, maintenance and computer issues and/or repairs are reported to the Team Leader immediately. Attend and actively participate in accredited and non-accredited training / meetings to stay abreast of latest strategies to meet the challenging needs of children in care and contribute to development within the Community Services Sector. Actively participate in regular supervision meetings with your supervisor. Provide feedback to your direct supervisor and the Learning and Development Officer in relation to training attended and training requirements.
Corporate Responsibilities	<ul style="list-style-type: none"> Support values that respect historical and contemporary Aboriginal cultures so that Aboriginal people are recognised as having a special connection with the State. Promote compliance with relevant legislation and MDAS Policies. Assist with and support any internal or external audit processes.

Key Selection Criteria

Direct Service Delivery	<p>Work within the boundaries of a strong care team, work with children and their families in a therapeutic approach (healing) including the therapeutic crisis intervention model.</p> <p>Be a model for the clients by demonstrating appropriate and respectful behaviour and communication.</p>
Communication and Interpersonal Skills	<p>High level of written and verbal communication skills and competence in using a computer.</p> <p>Demonstrated ability to give and take instruction from peers working in a team environment with a rotating roster.</p>
Problem Solving	<p>Solve problems based on operation knowledge and experiences and following a continuous improvement process. In line with policy procedures and therapeutic approach and frameworks.</p>
Leadership	<p>Ability to show leadership, work with and impart knowledge to clients and other key stakeholders in the advocacy of community safety.</p>
Respect Cultural Diversity	<p>Take action to provide services that are inclusive of Aboriginal people and engage in learning about other cultures to better establish relationships and improve services.</p>
Qualification/s:	<p>Certificate IV in Community Services</p>
Other Screening Requirements:	<p>A current Drivers Licence that allows you to drive in Australia.</p> <p>A current Employee Working with Children Check card.</p> <p>A current National Police Check.</p> <p>COVID-19 Digital Certificate.</p>

Approval

Classified by:	R. Lovski	Signature:	_____
Manager:	_____	Employee:	_____
Signature:	_____	Signature:	_____
Dated:	___/___/___	Dated:	___/___/___



MDAS
MALLEE DISTRICT ABORIGINAL SERVICES

*"Self-determined, healthy, robust and Culturally strong
Aboriginal Communities across the Mallee Region"*
